

## **NEED SUPPORT?**

During this difficult time, we would like to say thank you to every London NHS learner for all the hard work you are doing.

Health Education England's focus remains on the quality of the clinical learning environment and its impact on the safety of learners and patients. We recognise the need for all healthcare learners to be able to raise and then escalate concerns if they feel either their own or patient safety is at risk.

STEP 1	<ul> <li>In the clinical environment: speak to senior clinician/educational supervisor/ward manager, Freedom to Speak Up Guardian</li> </ul>
STEP 2	<ul> <li>If no resolution with STEP 1: contact programme director, personal tutor, link tutor, Head of School, Educational Insititution, Higher Education Institution (HEI)</li> </ul>
STEP 3	<ul> <li>If no resolution after STEP 1 and 2: please contact the HEE London quality team via QRIManagement@hee.nhs.uk. You should include as much detail as possible, including what steps have been taken to escalate the concern locally</li> </ul>



A confidential email address has been set up to address any concerns related to your safety, or patient safety, that you might have in relation to your training and clinical experience.

QRIManagement@hee.nhs.uk



The following pages have up-to-date guidance and information from HEE, NHS England and NHS Improvement as well as the government to help health professionals, HEE staff and the public respond to coronavirus (COVID-19).

www.hee.nhs.uk

www.lpmde.ac.uk/

www.practitionerhealth.nhs.uk/about-practitioner-health